

WEST AFRICAN RESCUE ASSOCIATION

EMERGENCY CALL HANDLING GUIDELINE

WARA 24 hour Emergency assistance numbers:

+233 (0) 243 666 111

+233 (0) 288 270 270

ATTENTION: Never hang up during an emergency telephone call!

This guideline helps you to ensure fast and adequate emergency reaction.

1. Identify, who you are and give your membership identification number - and company name (if you are registered with a company).

2. What did happen? (Explain, why you are currently in need of help)

3. Where did it happen? (Emergency location - with useful landmarks/address, maybe GPS Coordinates)

4. How many persons are injured?

5. What kind of injuries? (Tell all you know + what you see - report any hazards on site)

6. Names and ages of those injured

7. Telephone contact to maintain contact throughout the emergency situation.

8. Wait for Questions! (Reconfirmation of all information given)

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Alphabet	NATO Phonetic Alphabet	Phonic Pronunciation
A	Alpha	AL-FAH
B	Bravo	BRAH-VOH
C	Charlie	CHAR-LEE or SHAR-LEE
D	Delta	DELL-TAH
E	Echo	ECK-OH
F	Foxtrott	FOKS-TROT
G	Golf	GOLF
H	Hotel	HOH-TEL
I	India	IN-DEE-AH
J	Juliet	JEW-LEE-ETT
K	Kilo	KEY-LOH
L	Lima	LEE-MAH
M	Mike	MIKE
N	November	NO-VEH-BER
O	Oscar	OSS-CAH
P	Papa	PAH-PAH
Q	Quebec	KEH-BECK
R	Romeo	ROW-ME-OH
S	Sierra	SEE-AIR-RAH
T	Tango	TANG-GO
U	Uniform	YOU-NEE-FORM or OO-NEE-FORM
V	Victor	VIK-TAH
W	Whisky	WISS-KEY
X	X-ray	ECKS-RAY
Y	Yankee	YANG-KEY
Z	Zulu	ZOO-LOO

Numbers	English Spelling	Phonic Pronunciation
1	One	WUN
2	Two	TOO
3	Three	TREE
4	Four	FOW-ER
5	Five	FIFE
6	Six	SIX
7	Seven	SEV-EN
8	Eight	AIT
9	Nine	NIN-ER
0	Zero	ZEE-RO